Calendar Year 2013 - Tax Refunds

Tax refunds of Social Security overpayments for calendar year 2013 were issued and delivered to those expecting a refund on time. Overpayments often result when an individual receives wages from two or more employers. The refund represents payments of taxes assessed and collected for remuneration in excess of $5,000.00 per quarter. Such overpayments have to be refunded to the affected taxpayers 90 days from the end of the calendar year. For calendar year 2013 that deadline was March 31, 2014 and the Administration delivered on time!

<table>
<thead>
<tr>
<th>STATES</th>
<th>MTG.DATE</th>
<th>MTG.TIME</th>
<th>PLACE/BASIO</th>
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<tbody>
<tr>
<td>Ngarchelang State</td>
<td>4/01/2014</td>
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<td>Ngaraard State</td>
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<td>Ngardmau State</td>
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<td>Aimeliik State</td>
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<td>Airai State</td>
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<td>Peleliu State</td>
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<td>Kayangel State</td>
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<td>Koror State</td>
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Special Events in next quarter (April to June 2014)

April 1, 2014..............3rd Year Anniversary of Healthcare Fund (HCF)
April 7, 2014..............Talk show on HCF Programs with TBA
April to May 2014...........State outreach visits
Computer System Upgrade

SSA is undertaking a selection of vendor to upgrade its computer system database from FoxPro to most current software supported by current technology. The plan is to develop a database that will be accessible and user friendly by HCF and SSA intranet services. The new computer system will improve productivity and efficiency among the users.

SSA Website

Our website contains outdated information. We are currently updating our information with target date at fiscal year end (9/30/14). We were facing some challenges due to high employee turnover at SSA in the past and access to website was locked without knowledge. We apologize for the inconvenience in the interim while we secure our own access to improve our website.

Does your business owe SSA or HCF contributions?

We understand if you have faced some challenges in the past. Please call for appointment and take time to meet with us. We would like to work with you to ensure that you maintain your business operations and that your problems will cease in near future. Take note that your contributions to SSA or HCF are your security for the future: to ensure that you have some measure of income at your old age and, to ensure that you have healthcare insurance in event you need emergency medical treatment. We look forward to hear from you.

Are you retiring this quarter?

If so, you need to bring the following information to initiate your claim.

1. Personnel Action Form from your employer
2. Birth Certificate
3. Identification Card
4. SS Number (available in our system)
5. Application (we can help you fill this form)

Call and make appointment with one of our Claims Analysts to help process your retirement benefit at the earliest. Take note that if you do not claim your benefit for over 12 months, SSA will process at later period and under the law, you are eligible to receive your benefits retroactive to 12 months only. You lose the benefits over 12 months retroactive. Take charge of benefits due to you today!

Tip of the Day: Sign up!

If you are 60 years of age and unemployed or disabled, make sure you have enrolled under National Health Insurance (NHI) at SSA Office. Call us if you do not know whether you have insurance or not, or whether you are enrolled or not. If you recently gave birth to a newborn, your child is considered your dependent under your NHI and MSA on the date of your enrolment. However, you need to come in and apply for your new baby social security number and provide pertinent information. SS number is required to access healthcare insurance in Palau and approved clinics outside of Palau. Enrol now to avoid unnecessary stress at a later period when you or your newborn is very ill and need immediate medical treatment. It pays to be insured at all times!

2013 Annual Survey

The deadline for Social Security Administration Annual Survey is normally mid-January of each new year. For the 2013 Annual Survey, the deadline was pushed to mid-February 2014 due to challenges beyond our control. The survey is an important tool that the Administration uses to track beneficiaries and to determine whether benefits can continue or not: it lets us know of your most recent address, whether you have remarried or not, if you have returned to employment or are still unemployed, and even if a beneficiary has passed away. Such information ultimately determines whether or not a benefit can continue and it is especially important for our off-island beneficiaries. Benefits are put on hold for beneficiaries who do not comply with the annual survey. Benefits are restarted when Social Security Administration receives the completed surveys.

Thank you Koror State!

Thank you Koror State for approving our request to be included in your route of trash collecting! Our new trash bin has been constructed at the front side of our office for ease of access from main road. We will maintain firm security of our trash bin to ensure that it contains only our trash and not the general public. We kindly ask everyone who frequently park at back of our office during baseball games to please.....please....please.....do not litter! Let’s keep Palau
Heartbreaking Goodbyes To:

Former Administrator
Mr. Satoru W. Adachi

Former CFO
Ms. Janice Mathew

Ms. Meleana Ngirmeril

Anniversaries:
12yrs- Jeany
6yrs - Maria
5yrs - Kumiko
3yrs - Joe
3yrs - Charity

BIRTHDAYS:
Jan 01—Florah
Jan 04—Francis
Jan 06—Shonya
Feb 01—Ulai
Feb 24—Jessica
Mar 02—Jarela
Mar 11—Hector
Mar 28—Evalista

WELCOME

Ms. Ulai Teltull
SSA Administrator

Ms. Charlene Kazuma
Audit & Compliance Officer

Ms. Ashley Umetaro
Compliance & Collection Officer

Mr. Tulop Aulerio
ES Assistant

Heavenly treasures to our family:

Shonya Andreas' angel:
Name: Itei Rhiana Andreas
Gender: Female
DOB: 01/13/2014
Weight: 10.0 lbs.

Charity Ngiraibai's angelo:
Name: Allykhan Liam Uldak
Gender: Male
DOB: 02/06/2014
Weight: 8lbs. 7oz.

Jonathan Eberdong's angel:
Name: Zipporah R. Eberdong
Gender: Female
DOB: 03/20/2014
Weight: 6 lbs. 3oz.
REMINDERS & DEADLINES

NOTICE TO EMPLOYERS WITH DELINQUENT ACCOUNTS

The Republic of Palau Social Security Administration is notifying all Employers with delinquent accounts that are covered under Agreements to keep current on the agreed payments to avoid additional charges in interests, penalties and attorney’s fees.

For those with delinquent accounts that do not have an Agreement with us, you must come forward immediately so that some payment arrangement can be made. Be reminded that delinquent’s accounts will affect your eligibility to apply for a new Employer Identification Number or Business License and most importantly the Social Security Benefits.

The Administration is encouraging you to come forward to seek possible ways to resolve any outstanding balance. You leave us no choice but to refer your case to an Attorney for collection. Be reminded that in accordance with 41 PNC, Employer shall be liable to the SSA for the amount of such attorney’s fees and costs.

1st QUARTER CONTRIBUTIONS

The Republic of Palau Social Security Administration would like to remind all employers that payment for Social Security and Healthcare Fund Contributions for 1st Quarter 2014 is due no later than April 30, 2014. Quarterly Tax Returns must be completed upon entrance for payments. Our Representatives at the front are happy to assist you if you need assistance with completing your Quarterly Tax Report Forms.

Be reminded that penalty charges of $250 or 100% of the total amount owed, whichever is higher, and interest of 1% per month, shall be assessed to returns received after the deadline.

How many are retiring this year?

We have in our records that shows the total number of 33 Palauans and 21 Foreigners who are in the age of 60 yrs old (only) that are retiring this year:

- 16- Palauans from the National Government;
- 3- Palauans from the State Government;
- 14- Palauans from the private sector; and
- 21- Foreigners from the private sector

SIGN UP SHEET

The SS Administration would like to inform and notify the general public that when you come in to get new or renew your SSN/EIN, or to file your taxes, etc., there is a sign-up sheet upfront and we request your full cooperation in signing up your name.

<table>
<thead>
<tr>
<th>FOR QUARTER ENDING</th>
<th>PAYMENT DUE</th>
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<tbody>
<tr>
<td>JANUARY, FEBRUARY, MARCH</td>
<td>APRIL</td>
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<tr>
<td>APRIL, MAY, JUNE</td>
<td>JULY</td>
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<td>JULY, AUGUST, SEPTEMBER</td>
<td>OCTOBER</td>
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<tr>
<td>OCTOBER, NOVEMBER, DECEMBER</td>
<td>JANUARY</td>
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</tbody>
</table>

Republic of Palau
Social Security Administration
P. O. Box 679
Koror, Palau PW 96940
SS Office Tel: (680) 488-2457/1823
SS Office Fax: (680) 488-1470
HCF Office Tel: (680) 488-1904/4020
HCF Office Fax: (680) 488-4019
E-mail: administration@ropssa.org
Website: www.ropssa.org